



CUSTOMER SERVICE AGREEMENTS

DAMEN SERVICES

ALLOW US TO BE YOUR PARTNER AND EXPERIENCE THE BENEFITS

Based on your business strategy and requirements we combine our services products into a fitting service program to reduce your life cycle costs.

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Our most common programs are:

- Inspection agreement, for customers wanting continuous insight into the condition of their vessel's main systems
- Train & Maintain, for customers looking to improve their maintenance execution
- One stop shop, for customers looking to increase supply chain efficiency

Customer Service Agreement can include the following services:

- Damos CMMS
- Technical Assistance
- Periodic Survey & Maintenance visits
- Spare parts supply
- Class Assistance
- Docking Assistance
- Training
- Maintenance engineering

Damen Services assists you in achieving your objectives and help to keep business running smoothly and profitable:

- Understanding complex business demands
- Offering customized service solutions
- Committing to fast problem resolution

With Damen Services as trusted partner, our customers have many advantages which lead to reduction of the total costs of ownership:

- Increased uptime and extended lifetime
- Improved reliability
- Higher residual value

Damen's Customer Service Agreements offers the right combination of products to fit every customer's needs.



DAMOS CMMS



PERIODIC SURVEY AND MAINTENANCE



DOCKING ASSISTANCE



TRAINING